

ARGYLE PRACTICE PATIENT PARTICIPATION GROUP

MINUTES OF MEETING HELD ON WEDNESDAY 9TH. DECEMBER 2015

ATTENDEES : Dennis Evans (Chair), Juliet Goldsworthy (Practice Manager), Rose Blackburn, Chris Taylor, Eva Laugharne, Jenny Nicholas, Hayley Blyth (Health Board), Brian Phelan, Dr. D. Wilson.

APOLOGIES : Maureen Sutton, Eric Mathais, Margaret Murton, Jane McNaughton, Chris Jones (CHC), Kate Icceton (Communities First).

All present signed the Attendance Sheet.

Chair opened the meeting by welcoming everyone to the last meeting of 2015, giving a special welcome to Cllr. Brian Phelan for attending his first meeting as a representative for Neyland Town Council.

Chair informed the meeting that Hayley was moving to a new role in Primary Health Care but her replacement Lucy Jane Whelan would be taking over Hayley's role in February 2016.

ACCEPT MINUTES :

The minutes of the meeting held on Monday 9th. November were accepted as a true and accurate account of the meeting.

MATTERS ARISING :

1. Minor Injuries – HB informed the meeting that pharmacies in Pembroke, Pembroke Dock and Neyland are set up to treat minor injuries.
2. Triage and treat – HB informed the meeting that the three named pharmacies were equipped for providing the triage and treat service and the public are made aware of this by a "Green Cross" sign on the pharmacy door. ACTION : CT to check on Neyland pharmacy.
3. Advanced Clinical Practitioners : JG informed the meeting that the Practice were looking to employ 2/3 Advanced Clinical Practitioners with prescribing qualifications. Need to educate patients that there is not always a need to see a doctor.
4. My Health on Line – Committee members were given log in details. ACTION : Committee members asked to log in and test system and report findings.
5. Mobile phone for cancellations : Dr. Wilson informed the meeting that the use of a mobile phone was not practical, instead the Practice were looking to use a dedicated number on the existing phone system as texting is not feasible at present.
6. Breast Test Wales : Testing vehicle will be situated in Pembroke Dock from January 2016. PPG looking at ways to assist in patient participation.

Face Book Petition / GP Response :

JG led a discussion on the recent Face Book petition , the involvement of the local MP and AM and the response given by GPs. Chair expressed concerns as to how the MP / AM did not contact the surgery before contacting the press. JG did state that a meeting had now taken place and that the MP / AM were updated on the new proposals relating to appointments.

AOB :

1. JG informed the meeting that she would be retiring from the Practice manager position in May 2016 and that interviews for her replacement were scheduled to take place in early January. Chair informed the meeting that he had been asked to sit on the interview panel. He stated that this was another indication of the importance of the PPG to the Practice.
2. Chair requested clarification on cholesterol testing and whether the Nurse can overrule the request from a doctor for the test to be taken. Dr. Wilson responded by saying that under certain circumstances this could very well happen.
3. Public Engagement Meetings : Chair informed the meeting that a meeting was held in Narberth on December 1st with a second meeting scheduled for December 14th. in Milford Haven.
4. PPG Regional Meeting : HB informed the committee that the regional meeting would take place on Thursday December 17th. at Lampeter Rugby Club.
5. Chair informed the meeting that Anthony Lorton was leaving his post as MacMillan Information Officer but a replacement was being sought.
6. A brief discussion took place regarding loneliness in older persons and it was felt that the PPG might want to get involved in contributing to some solutions.

Date of Next Meeting : Wednesday February 10th. 2016 at 5pm at the surgery.