

ARGYLE PRACTICE PATIENT PARTICIPATION GROUP

MINUTES OF MEETING HELD ON WEDNESDAY 16th MARCH, 2016

ATTENDEES:

Dennis Evans, (Chair), Juliet Goldsworthy,(Practice Manager), Rose Blackburn, Eva Laugharne, Jenny Nicholas, Chris Taylor, Lucy Jane Whelan(Health Board), Brian Phelan, (Neyland Town Council), Eric Matthias,(N.T.C.), Jane McNaughton, (P.D.T.C.) Tony Wales, Colin Beech

APOLOGIES:

Chris Jones(C.H.C.), Kate Iceton (Communities First), Maureen Sutton

All present signed the attendance sheet.

Chair welcomed Lucie-Jane Whelan, the new Health Board representative.

ACCEPT MINUTES:

Chris Taylor queried the brevity of the minutes of the last meeting, but it was agreed that they were a true and accurate account of the meeting.

MATTERS ARISING:

1. Juliet informed us, the surgery have employed one Nurse Practitioner who will start work within the next 2 weeks, and one Advanced Clinical Practitioner, who can prescribe, and who will start work the next week.
The surgery will now have 3 x Nurse Practitioners
Plus 3 x Clinical Practitioners
There will be signs to encourage patients to see them if they have minor illnesses. It is hoped that this will enable 50 more appointments daily.
2. Juliet informed PPG , My Health on Line goes live on April 1st. 1200 Patients are registered with My Health on Line so far.
3. From 11th April patients will be able to make appointments via desk, phone and on line.

4. St. Oswald's Surgery will be open each afternoon from 1st May twice a week, Monday and Friday. Some minor illness clinics may run from St. Oswald's in the future.
5. Breast Test Wales: More details of their requirements needed for next meeting.
6. The Appointment Cancellation line is up and running.
7. Arrangements for Carer's Day – April 6th, Wednesday ,9.30a.m. Staff and PPG have offered to help. Invitations to PAVS have been sent.
8. Waste Medication: Health Board has recruited a Pharmacist who will visit nursing homes, surgeries within a "cluster" to review regular medication. There will be "Polypharmacy" for over 85 year old patients, to review medication.

Incontinence supplies are being centralized to Crymych to cut back on costs.

Patients can telephone "Med Query" (with the practice pharmacist) to get prescriptions they have used before and which they may now require again.

AOB:

Query from Chris Taylor: Are we looking for a Councillor as a replacement and not just a Patient Representative? Pembroke Dock Council is not intending to replace their representative on PPG. It was agreed we will look for a Carer Representative.

Welsh Government has set aside £750K aside to work with Pharmacies which in due course may allow Pharmacists to prescribe for minor illnesses such as Nits, Hayfever, etc. The Pharmacist will have to see the patient. Lloyds Chemists will have a contract with the Health Board and they will be told which formulary of drugs they can prescribe. Pharmacists may also be able to access Patient information.

The Chair expressed his disappointment with the local AM and MP. We would like them to be more supportive of what the surgery is trying to do in difficult times.

Chair asked about Patients requiring Blue Badges: Juliet said the surgery is looking into the process to get the forms signed in a timely manner. At present Doctors are filling in the forms in their own time.

New Practice Manager starts 18th April 2016.

Juliet is retiring on 20th May 2016

Date of next meeting Wednesday, 4th May 2016, 5p.m.